



HADRIAN VETERINARY GROUP - TERMS AND CONDITIONS

PAYMENT

All fees must be paid in full at the time of each visit. Failure to do so will incur a £15 administration fee and a 10% monthly surcharge.

We do not accept cheque or credit card transactions under £5.

PRESCRIPTIONS

24hrs notice must be given for all prescriptions.

Repeat prescriptions may be given for up to 6mths as long as the animal has been seen within a 6 month period.

A charge will be made for written prescriptions following at £12 and £6.02 for each subsequent item.

CAR PARK AND POSSESSIONS

All cars are parked at the owners risk.

All animals remain the responsibility of the owner whilst in the waiting area, consult room and car park. For this reason we urge owners to use secure baskets/cat carriers or dog leads.

Where possible we will endeavor to separate cats from dogs and aggressive animals if deemed necessary. Muzzles are available, if a dog is likely to bite we require the owner to put the muzzle on the dog before seeing the vet.